



香港城市大學  
City University of Hong Kong

## University Announcement

### Notification on Emergency Response Unit (ERU) (2)

Since the formation of The Emergency Response Unit (ERU) on Monday (12 August 2019), several general enquiries have been received from staff and students about support services and information sources in relation to the recent developments in society. These enquiries include security and safety at the student hostels and Hong Kong in general, counselling services and legal assistance, among others. ERU is following up these enquiries proactively.

The ERU has also met and exchanged views with some postgraduate students, listening to their concerns about issues related to teaching and learning. Participants expressed their appreciation to the University for setting up the ERU in a timely manner. They also pointed out that non-Chinese speaking staff and students, especially those who will be joining the University in the new semester, may need more information about the latest updates on traffic, flights and general news on Hong Kong.

Below are some useful links for reference:

Transport Department special traffic news:	<a href="https://www.td.gov.hk/en/special_news/spnews.htm">https://www.td.gov.hk/en/special_news/spnews.htm</a>
Mass Transit Railway:	<a href="http://www.mtr.com.hk/en/customer/main/">http://www.mtr.com.hk/en/customer/main/</a>
Flights:	<a href="https://www.hongkongairport.com/en/">https://www.hongkongairport.com/en/</a>
News:	<a href="https://news.rthk.hk/rthk/en/">https://news.rthk.hk/rthk/en/</a> <a href="https://www.scmp.com/">https://www.scmp.com/</a>
Hong Kong government:	<a href="https://www.gov.hk/en/residents/">https://www.gov.hk/en/residents/</a>
Weather Conditions:	<a href="https://www.hko.gov.hk/m/home.htm">https://www.hko.gov.hk/m/home.htm</a>

Staff and students who are in need or who encounter special circumstances can contact the ERU through Professor Eric Chui, Dean of Students, and the Student Development Services team. The ERU will continue to communicate directly with staff and students, and refer enquiries to the corresponding departments for appropriate assistance. In emergency situations, staff and students may call our 24-hour emergency hotline: 3442 8888.

Chairmen of the ERU,  
Professor Horace Ip Ho-shing, Vice-President (Student Affairs)  
Mr Sunny Lee Wai-kwong, Vice-President (Administration)

16 August 2019